

Parking Enforcement Service Position

Effective from 5 November 2020

Are you still carrying on-street parking enforcement?

During this critical time for the country it is essential that motorists continue to act responsibly and observe parking regulations to ensure that the emergency services, waste collection services and key workers are not hindered by obstructive or dangerous parking.

There are no excuses for careless or inconsiderate parking, and we are asking all motorists to park responsibly and considerately. The number-one priority is to maintain access for essential services, for the benefit of all.

Civil Enforcement Officers have an important part to play in ensuring roads are kept clear and to ensure residents can continue to park near their homes in permit areas.

Where reports of increased verbal abuse have been received, this remains unacceptable and will be reported using evidence from body-worn cameras, as per usual. Please let our officers carry out their important duties for the benefit of the wider community.

What is being done to support the efforts of NHS staff and care workers.

In order to help NHS staff and care workers, the county council and city council have worked together to ensure that NHS staff and care workers can continue to receive free car parking – on-street, in the city centre car parks and at the park and rides.

If you work for the NHS or as a care worker, you can park for free in all:

- council owned car parks ([Oxford City Council](#)) including the park & rides ([park and ride](#))
- on street pay and display bays - <https://www.oxfordshire.gov.uk/residents/roads-and-transport/parking/where-park/street-parking>

You must show proof that you're eligible in your windscreen. This can be a:

- photocopy of your work pass with sensitive information removed
- health, care and volunteer workers parking pass (also known as a universal government parking pass): get this from your healthcare employer or the Royal Voluntary Service
- letter of evidence from your employer

I am now working from home and I don't have a permit, what can I do?

If you are working from home and require a parking permit then you are to make an application via the links already provided. As staff can/are accessing offices they are printing permits. We no longer issue temporary permits.

<https://www.oxfordshire.gov.uk/residents/roads-and-transport/parking/parkingpermits/resident-parking-permits>

I've been given a Penalty Charge Notice, but I was helping a neighbour/delivering supplies/helping someone who's self-isolating/it was a medical emergency. Can you cancel this?

Anyone who receives a Penalty Charge Notice (PCN) should follow the appeals process as normal. We will look carefully at the circumstance of any penalty and consider any mitigating circumstances.

Details of how to appeal a PCN can be found by visiting:

<https://www.oxfordshire.gov.uk/residents/roads-and-transport/parking/parking-andbus-gate-fines/appeal-against-parking-fine>