**Young People’s Supported Accommodation Service**

**Case Study Example (complete 1 per locality area and service package)**

**Author’s Name:**

**Date Submitting Case Study:**

|  |  |
| --- | --- |
| Initials of YP |  |
| Service Package Accessed |  |
| Month / Year of referral & who referred them? |  |
| Age of YP and family group information |  |
| Still receiving service? |  |
| District Council area YP lives in |  |
| Describe any Relevant additional vulnerabilities:  e.g., Health, Mental Health Offender, substance misuse, age (young or elderly frail), literacy or language issues |  |
| Describe the challenges that the YP arrived with |  |
| Describe what the YP’s attitude was towards those challenges (very distressed, unaware of how serious, ignoring them, suicidal, anxious, depressed, angry etc) |  |
| What had they done to help themselves? Include here, who else is involved: Social worker, CPN, etc |  |
| Where did you agree to work with them? Access point, home, mixture etc) |  |
| What support did you give them?  Describe the material and emotional support that you provided.  Include info on Partnership working. |  |
| Describe how you worked **with** rather than **for** them |  |
| What changed for the better because of your input? |  |
| Were there any specific difficulties that you had to overcome in working with them? E.g., wouldn’t open post, wouldn’t go outside, etc. |  |
| Are there still some things unresolved? |  |
| How is their situation different now from when you started working with them? |  |
| What is the way forward? |  |
| Are they able to maintain their independence as a result of your support?  If yes - say why. |  |
| **Added Value:** Describe any outcomes of your support that relate to increased Wellbeing. This might include: Volunteering, social activities, Employment/Training/Education, Reduction in Social Isolation. How did your input help to bring this about?  What has been the outcome on the YP’s Wellbeing? |  |
| What do they think of the service?  *Quotes are great if you have them.* |  |
| Is there any key learning to share from this case study? |  |