

**For more details
please contact:**

Hearing Impairment Team
Social & Community Services
Abbey House
Abbey Close
Abingdon
OXON
OX14 3JD
(Satnav postcode: OX14 3JE)

Telephone/
relaytext: 01865 894925
Fax: 01865 894930
Textphone: 030 300 30 555
SMS: 07713 329 501
Email: hearing.impairment@oxfordshire.gov.uk

Other versions of this
leaflet are available e.g.
audio, large print or disc.

Please telephone:
0845 050 7666

For enquiries about other
Oxfordshire County
Council Services,
please contact:

**Social and Health
Care Team**
Tel: 0845 050 7666

E-mail:
socialandhealthcare@oxfordshire.gov.uk

**Out of hours
Emergency Duty:
Freephone 0800 833408**

Specialist Services for Deaf & Hard of Hearing People



Produced by: County Print Finishers.
Tel: (01865) 815672 • Fax: (01865) 204309



S159-01 (06/14)



Who are we?

There is a Countywide team of specially trained staff based at our offices in Abingdon, offering advice and support on any type of hearing impairment.

Staff have a wide experience of all issues related to Hearing Impairment.

Staff will make appointments to see you at the office or in your own home or talk with you via phone/text/fax or e-mail.

What do we do?

We can advise and support people of all ages with hearing problems, including:-

- Equipment Assessment e.g. to improve your access to TV/door bell/telephone etc.
- Advice on Deaf Issues e.g. equal access to services.
- Deaf Children and their Families e.g. support regarding available options and equipment.
- Deaf Parents e.g. access to support services, equipment.

- Information on all aspects of hearing loss including: Deaf / deafened / Hard of Hearing / Dual Sensory Loss / Mental Health needs related to Deafness.
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How can we be contacted?

You can contact us direct by writing, fax, text phone, telephone or E-mail. (see back of leaflet)

You can ask someone else to call us for you e.g. a relative, GP, Care Manager.
